

AA Global Language Services Ltd.

Telephone & Video Interpreting Guide

Using the Portal

Onboarding

- Step 1: Register on AA Global Portal Following the "Client Portal" Guide.



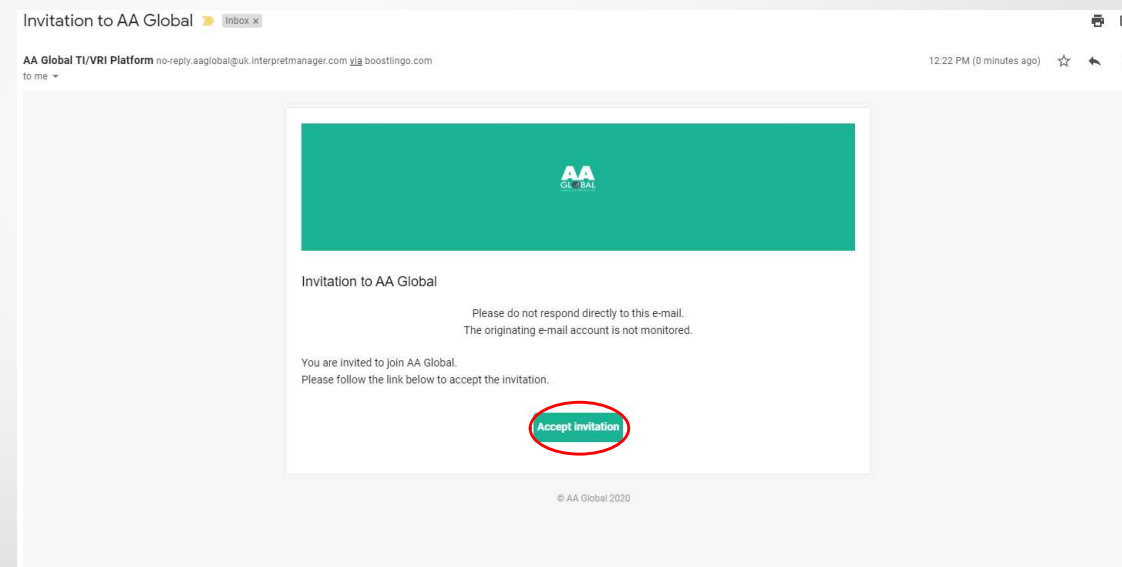
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- Step 4: Choose a password that adheres to password security requirements listed on the page, accept T&C's then click "Create Account".

A screenshot of the AA Global user account registration form. The form is set against a dark blue background. At the top, it displays the "AA GLOBAL" logo and the text "Welcome to AA Global TI/VI Platform". Below this, it says "You've been invited to join AA Global. Complete your user account registration." The form includes a grey input field for a name, a white input field for a password, and a list of password requirements: one lowercase character, one uppercase character, one number, one special character, 8 characters minimum, and 50 characters maximum. There is also a white input field for "Confirm Password". Below the password fields is a checkbox labeled "Agree to Terms and Conditions", which is circled in red. At the bottom, there is a blue button labeled "Create Account" and a link for "Sign In with existing account".

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- Step 5: Choose the platform you’re currently using. If using a web browser, click on “Sign in to your account”, alternatively choose your mobile platform.

