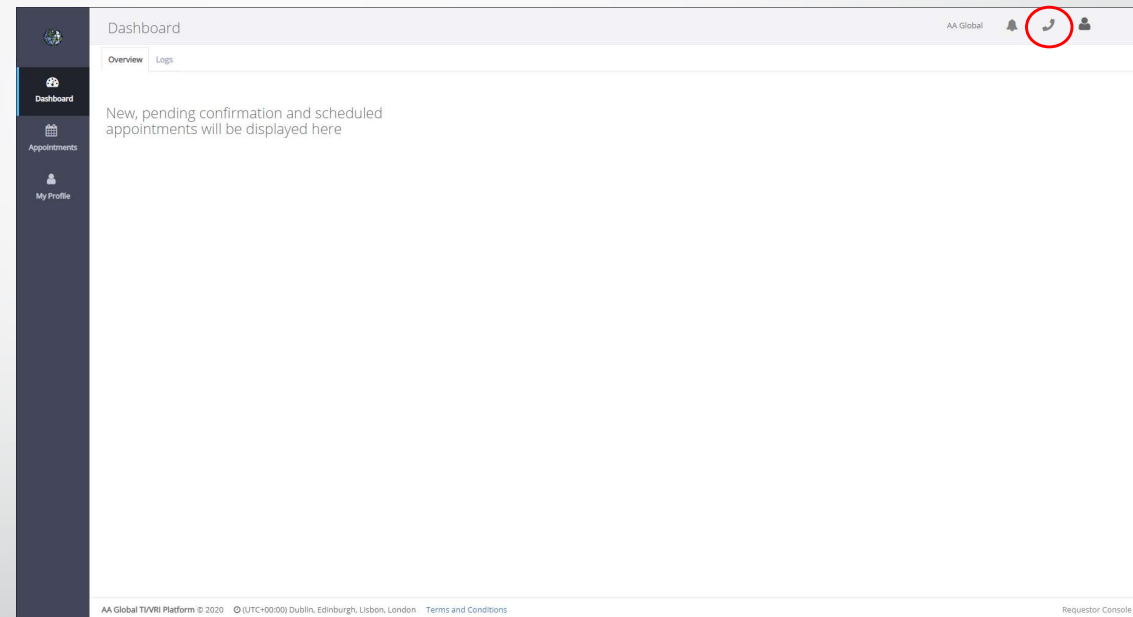# AA Global Language Services Ltd.

Telephone & Video Interpreting Guide

Using the Portal
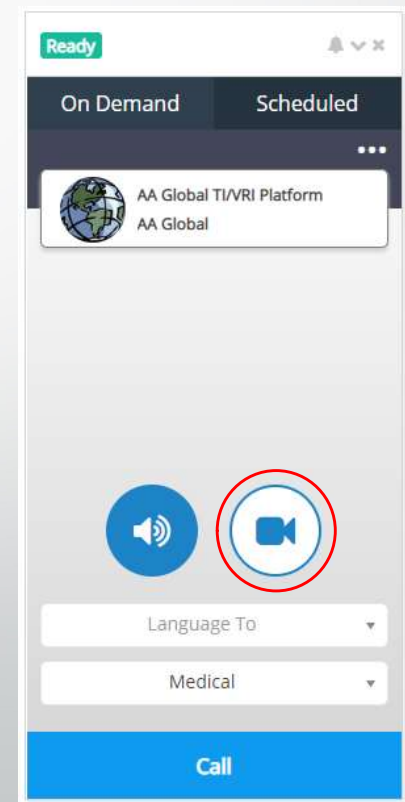
On-Demand Video Interpreting Service

- Step 1: Click on the telephone icon in top right corner. – A caller app will pop up

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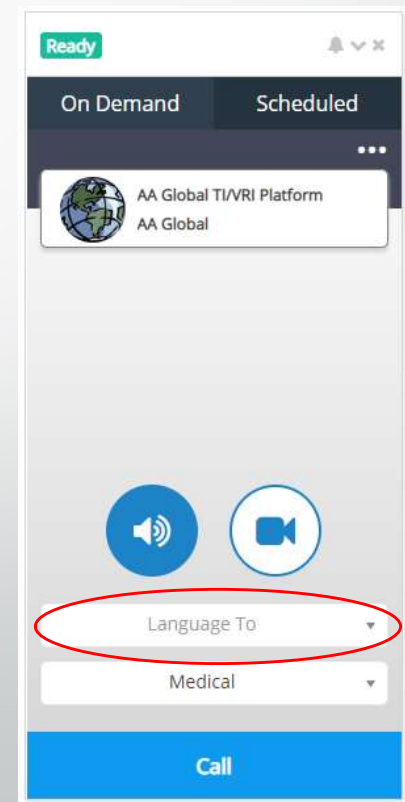
- Step 3: Click on "Language To"

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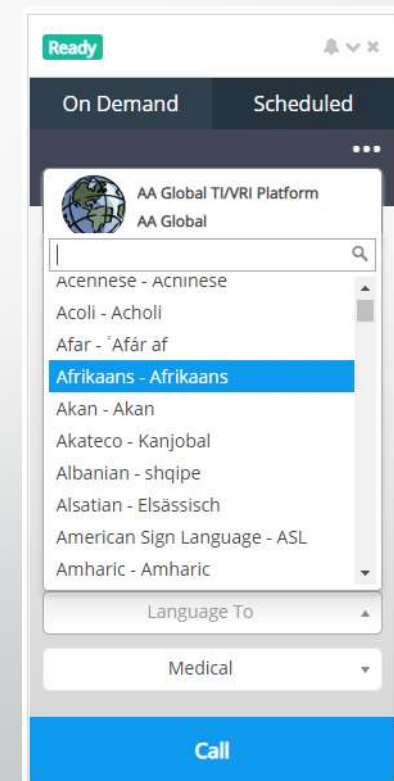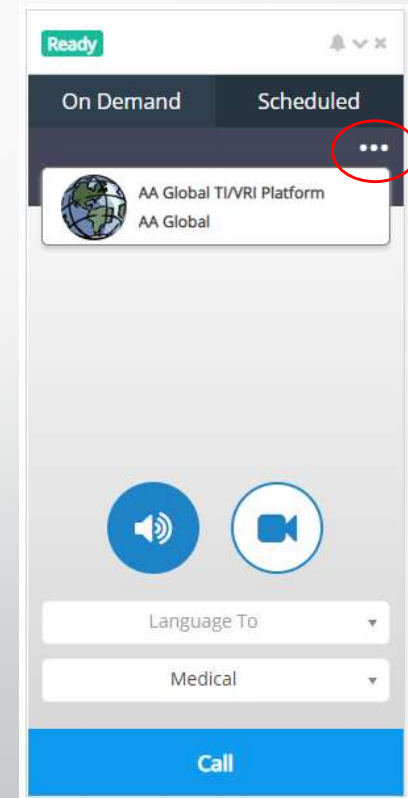- Step 4: Select the desired language

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- Step 5(optional): Click on the 3 dots
  [Use this option if you require a gender specific interpreter or language pair where English is not one of the languages , for example Lithuanian into French]
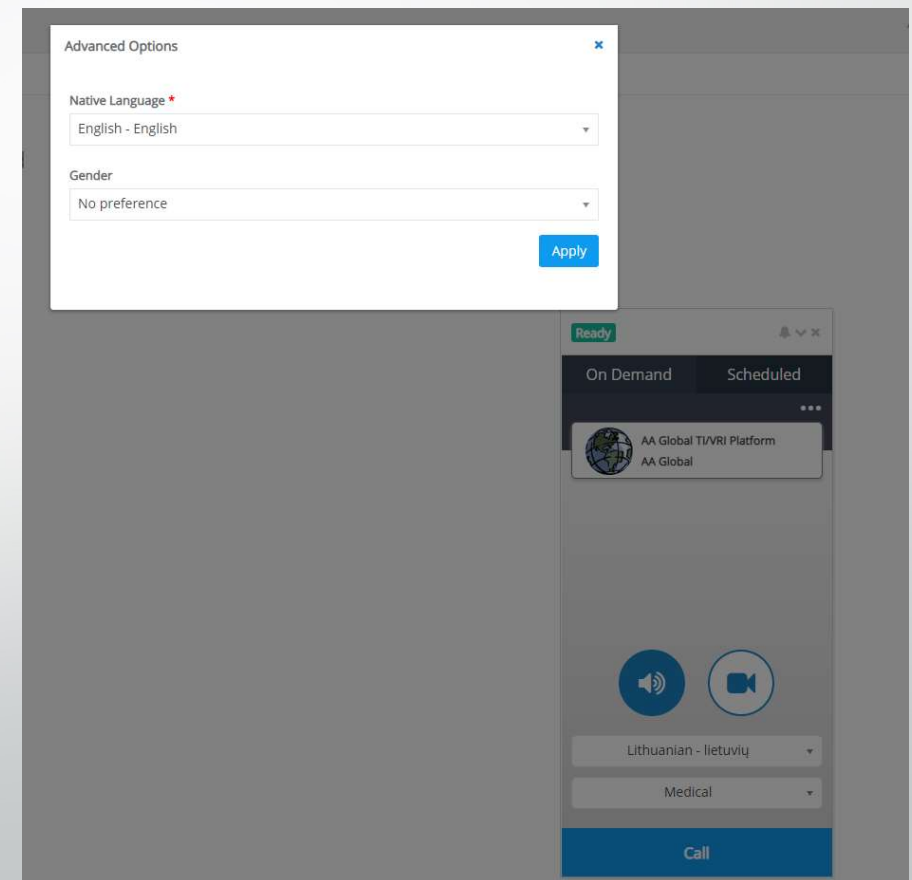
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- Step 6(optional): Select the gender of the interpreter
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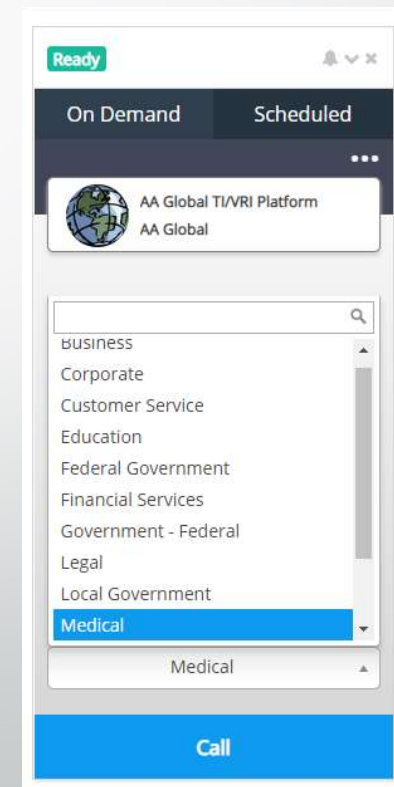
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- Step 7(optional): Change the Service Setting if different from your usual assignment type

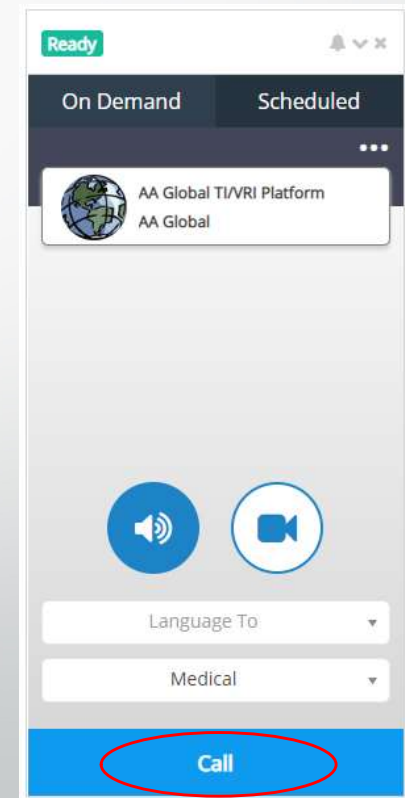# On-Demand Video Interpreting Service

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- Step 8: Click "Call"

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- Step 8: Click "Call"

- Step 9: Fill in the details required by your organisation then click "Begin Call".