AA Global Language Services Ltd.

Telephone & Video Interpreting Guide

Using the Portal

Step 1: Click on the telephone icon in top right corner. – A caller app will pop up



(3)	Dashboard	AA Global 🛔 🤳	
	Overview Logs		
Cashboard	New, pending confirmation and scheduled appointments will be displayed here		
Avy Profile			
	AA Global TI/NRI Platform (2) 2020 O (UTC+00:00) Dublin. Edinburgh. Lisbon. London Terms and Conditions		Requestor Console

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- Step 2: Click on the Camera icon





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- Step 3: Click on "Language To"





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- Step 3: Click on "Language To"
- Step 4: Select the desired language



On Demand	Scheduled
AA Global T AA Global	I/VRI Platform
Acennese - Achines	e
Acoli - Acholi	
Afar - [°] Afár af	
Afrikaans - Afrikaan	S
Akan - Akan	
Akateco - Kanjobal	
Albanian - shqipe	
Alsatian - <mark>Elsässisch</mark>	
American Sign Lang	uage - ASL
Amharic - Amharic	
Languag	e To
Medic	al
- 6-	n

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- Step 5(optional): Click on the 3 dots [Use this option if you require a gender specific interpreter or language pair where English is not one of the languages, for example Lithuanian into French]





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- Step 6(optional): Select the gender of the interpreter [Please note the "Native Language" relates to yourself not the service user]

LANGUAGE SERVICES LTD Advanced Options × Native Language English - English Gender No preference AVX Scheduled AA Global TI/VRI Platfo AA Globa

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- Step 8: Click "Call"





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- Step 7(optional): Change the Service Setting if different from your usual assignment type
- Step 8: Click "Call"
 - Step 9: Fill in the details required by your organisation then click "Begin Call".



